

# FAQ

1. **What if the Canva link doesn't load?**

Ensure the link is public and accessible. If Canva blocks embedding, try opening it in a new tab.

2. **Can I add multiple links to one issue?**

Yes, you can add multiple Canva links to each Jira issue.

3. **How secure are my Canva links?**

All links are stored within Jira's **Custom Entity Store** and are scoped to each issue, ensuring privacy and security.

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