FAQ

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FAQ for Customer Feedback Tracking App

What is the object and purpose of this app?
The purpose of the app is for Feedback Entry. It is designed to track customer feedback, feature requests, and bug reports linked to development tasks.

What types of feedback can the app track?
The app supports tracking Customer Feedback types, Priority, Customer Name, Date Submitted, Status, and Linked Issue. You can also add custom fields for other related fields you wish to track.

How do I install the app?
You can install the app from the Atlassian Marketplace. Navigate to the Apps section in Jira. Search for the app name Customer Feedback. Click Install and follow the prompts.

How do I get support for the app?

Support is available via our support page at https://appvibe.com/support.