

# FAQ

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## **FAQ for Customer Feedback Tracking App**

### **What is the object and purpose of this app?**

The purpose of the app is for Feedback Entry. It is designed to track customer feedback, feature requests, and bug reports linked to development tasks.

### **What types of feedback can the app track?**

The app supports tracking Customer Feedback types, Priority, Customer Name, Date Submitted, Status, and Linked Issue. You can also add custom fields for other related fields you wish to track.

### **How do I install the app?**

You can install the app from the Atlassian Marketplace. Navigate to the Apps section in Jira. Search for the app name Customer Feedback. Click Install and follow the prompts.

### **How do I get support for the app?**

Support is available via our support page at <https://appvibe.com/support>.