

Getting Started

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Installation

Customer Feedback is a Jira app designed to help teams gather and manage user feedback effectively within their Jira environment. Follow these steps to install and set up the app.

Step 1:

Log in to Jira and ensure you have Admin privileges.

Step 2:

Open the Atlassian Marketplace: In Jira, click on Apps → Explore more apps to open the Marketplace.

Step 3:

Search for Appvibe Customer Feedback: Use the search bar to find the app.

Step 4:

Install the App: Click Get app or Try it free. Confirm the installation and grant the required permissions.

Step 5:

Verify Installation: Once installed, go to Manage Apps in the Admin section to ensure it's enabled.

Step 6:

Access the App: You can find a link to Customer Feedback under the Apps section in the menu on the left side of the screen.

By following these steps, you can successfully install and access the Customer Feedback app in Jira, allowing your team to efficiently gather and analyze feedback from users.