

# Getting Started

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# Installation

Customer Success Dashboard is a Jira app designed to help manage customer interactions and ensure customer satisfaction. Follow these steps to install and access the app in your Jira environment.

## Step 1:

Log in to Jira. Ensure you are logged in with Admin privileges to access the necessary features and settings for app installation.

## Step 2:

Open the Atlassian Marketplace. In Jira, click on **Apps** in the main menu, then select **Explore more apps** to navigate to the Marketplace.

## Step 3:

Search for **Appvibe Customer Success Dashboard**. Use the search bar in the Marketplace to locate the app.

## Step 4:

Install the App. Click **Get app** or **Try it free**, confirm the installation, and grant the required permissions.

## Step 5:

Verify the installation. After installation, go to **Manage Apps** in the Admin section to ensure the app is enabled.

Once the installation is complete, you can find a link to the Customer Success Dashboard under the **Apps** section in the menu on the left side of the screen. This setup enables you to efficiently manage customer success processes directly within Jira, enhancing your ability to meet customer needs and expectations.