

Slack Integration for Jira

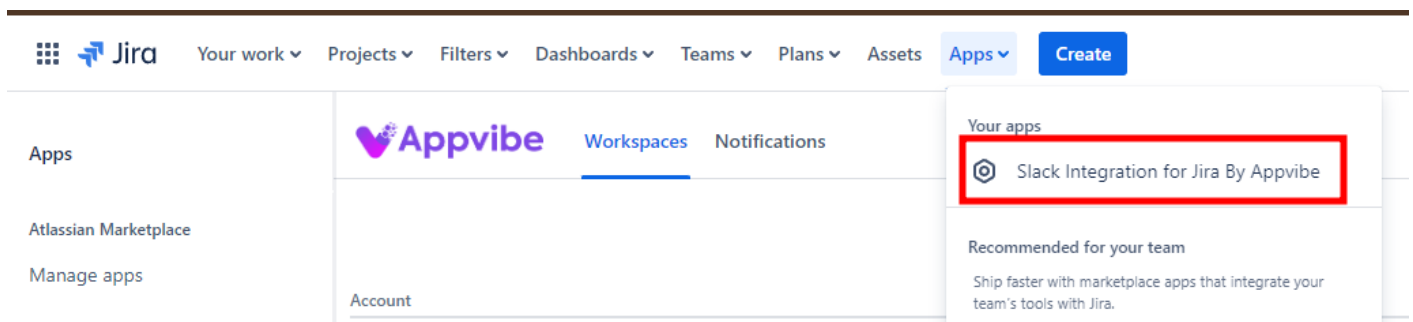
The Slack integration for Jira provides communication between your Jira workspace and Slack. Any change or update within Jira can be configured to notify one or multiple Slack channels. The Slack Jira Integration app allows you to connect these two services and make your distributed work environment more productive, effective, and rewarding.

Easy and Quick App Setup

These straightforward actions will deliver the add-on to your Jira instance just in a few clicks.

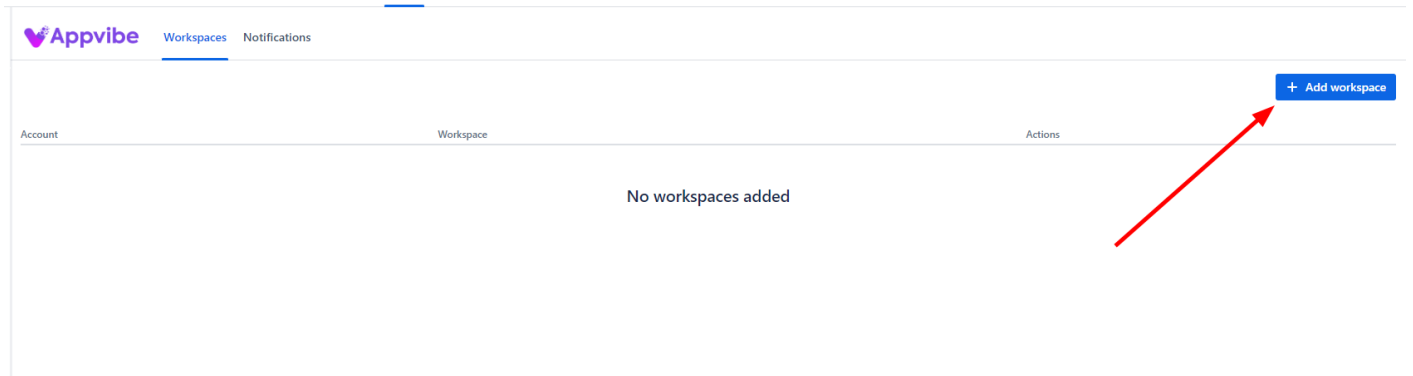
Setting up the Slack Integration

After installing the app, you can access the Configurations page by selecting the Slack Integration from the Apps menu.



To use the app, you first need to connect a Slack workspace.

1. Click on "Add workspace"



2. Follow the instructions on the pop-up window. Make sure to select the workspace you want on the top right, then click "Allow".



1






Testing Space ▼




This app is not approved by Slack. [Learn more.](#)

Testing Space Slack Workspace

What will SlackDev be able to view?

-  Content and info about you ▶
-  Content and info about channels & conversations ▶
-  Content and info about your workspace ▶

What will SlackDev be able to do?

-  Perform actions as you ▶
-  Perform actions in channels & conversations ▶
-  Perform actions in your workspace ▶

Cancel

Allow

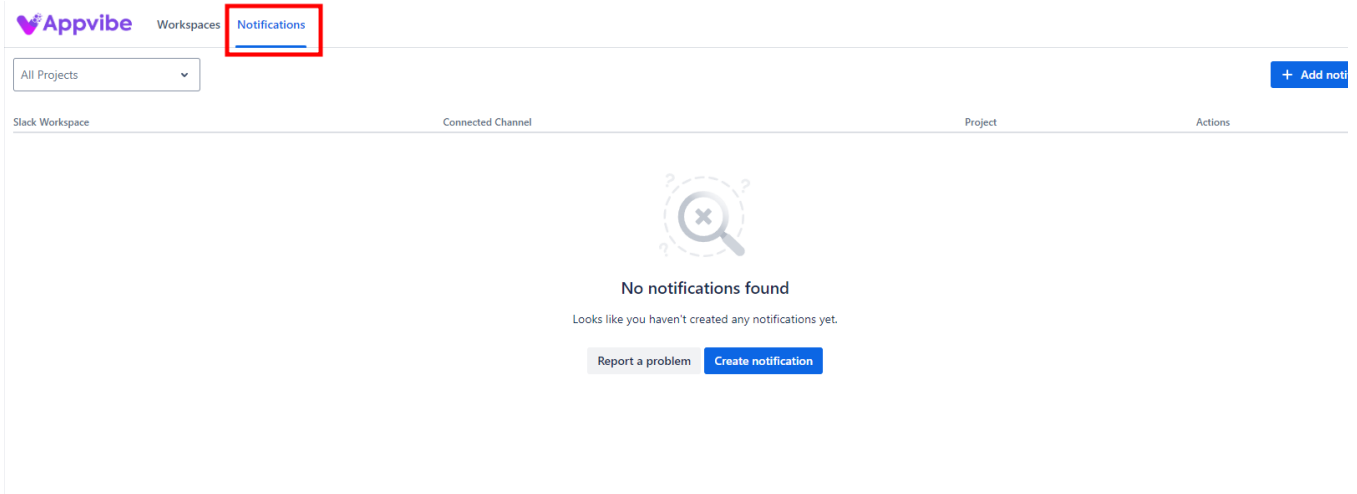


2

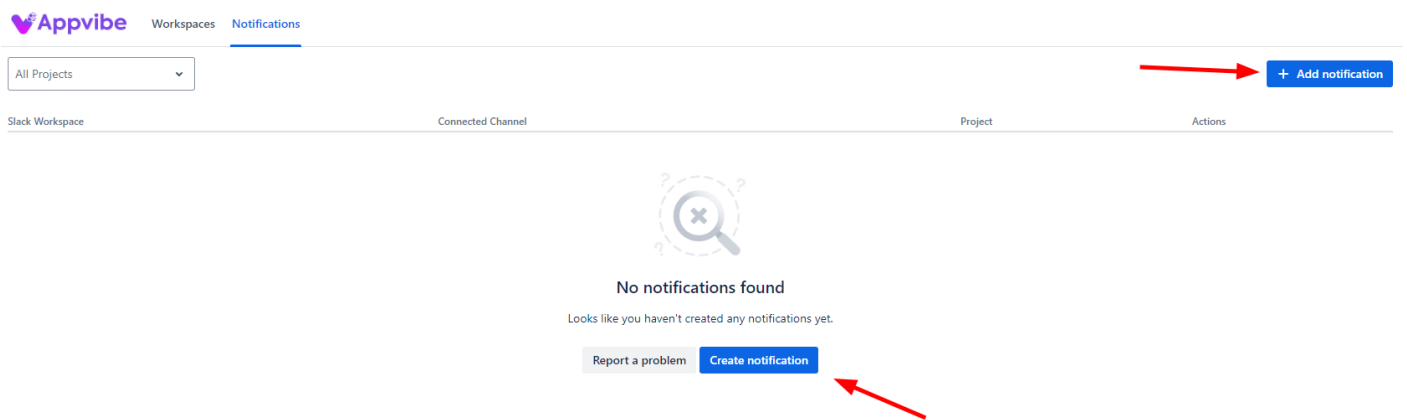
3. Your workspace is now connected and you can start using the app.

Setting up notifications

1. To set up notifications, go to the "Notifications" tab on the Configuration page.



2. Click on the button to add a notification.



3. To set up a simple notification, you just have to fill out the three mandatory fields:

New Notification

- Channel
- Jira Events
- Jira Filters
- Options

Slack Channel

Slack Workspace *

Choose Slack workspace

Channel Type *

New Channel

Channel name *

Channel name

Jira Project

All Projects

Channel topic

Add channel topic

Cancel Save

Slack Workspace: Select one of your connected workspaces from the dropdown.

New Notification

- Channel
- Jira Events
- Jira Filters
- Options

Slack Channel

Slack Workspace *

Testing Space

Testing Space

Channel name *

Channel name

Jira Project

All Projects

Channel topic

Add channel topic

Cancel Save

Channel Type: Choose if you want to use an already existing channel or a new one.

- If you choose Existing Channel, the third field will be a dropdown containing your channel names from the selected workspace:

The screenshot shows the 'New Notification' dialog with the 'Channel' tab selected. The 'Slack Channel' section has 'Slack Workspace' set to 'Testing Space'. The 'Channel Type' dropdown is highlighted with a red box and set to 'Existing Channel'. Below it, the 'Channel' dropdown is open, showing a list of channels including 'jira-slack-integration', 'general', 'first-test', 'random', 'project-home', 'statusto-do', 'status', and 'statusin-progress'.

- If you select New Channel, the third field will be a textbox allowing you to name the new channel:

The screenshot shows the 'New Notification' dialog with the 'Channel' tab selected. The 'Slack Channel' section has 'Slack Workspace' set to 'Testing Space'. The 'Channel Type' dropdown is highlighted with a red box and set to 'New Channel'. Below it, the 'Channel name' text box is highlighted with a red box and contains the text 'Channel name'. Further down, the 'Jira Project' dropdown is set to 'All Projects' and the 'Channel topic' text box contains 'Add channel topic'. At the bottom right, there are 'Cancel' and 'Save' buttons.

4. Click on Save to finalize the settings.

You will now receive all notifications to the selected channel.

Customizing your notifications

You can customize what types of notifications you see in Slack.

Jira Events

Our App allows you to **customize notifications** to reduce noise and ensure that users only receive relevant updates. You can filter **Jira events**—such as issue creation, status changes, or comments—based on your team’s needs by selcting the **Jira Events tab**. Shown below is how you can fine-tune your notifications:

New Notification

- Channel
- Jira Events**
- Jira Filters
- Options

Jira Events

Issue status

All issue statuses

Comment

All comments

Project Version

All project versions

Sprint

All sprints

WorkLog

All worklogs

Project

All projects

User

All users

Board

All boards

Cancel

Update

Jira Filters

The **Jira Filters** tab allows users to fine-tune their notifications by applying **advanced JQL (Jira Query Language) filters**. This feature gives greater control over what notifications you receive by ensuring they are relevant to the specific issues, statuses, or actions you care about. An example filter is shown in the screen below.

New Notification

- Channel
- Jira Events
- Jira Filters**
- Options

Jira Filters

☐ No filter is applied (Send all Notifications)

☒ Advanced JQL Filter (Only matching issues sent)

Search *

project in (LIFE) and status in ("In Progress", "To do")

Cancel

Update

Revision #3

Created 30 September 2024 11:18:21 by Anita

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