

# FAQ

## **What is the object and purpose of this app?**

The purpose of the app is for Order Fulfillment. It is designed to manage order processing, shipping, and inventory for e-commerce stores, linking orders to fulfillment tasks.

## **What types of feedback can the app track?**

The app supports tracking Order Fulfillment Order ID, Product Name, Quantity, Shipping Date, Customer Name, and Status. You can also add custom fields for other related fields that you wish to track.

## **How do I install the app?**

You can install the app from the Atlassian Marketplace. Navigate to the Apps section in Jira. Search for the app name E-commerce Order Fulfillment. Click Install and follow the prompts.

## **How do I get support for the app?**

Support is available via our support page at <https://appvibe.com/support>.

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