

Advanced

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View Link History

Step 1:

Open the Jira issue containing the link to the Freshdesk details.

Step 2:

Locate the link you want to access and click the icon associated with it. This action will redirect you to the selected Freshdesk location, allowing you to view or edit the document as needed.

Link Permissions

Step 1:

To view linked Freshdesk details in Jira, open the Jira issue containing the link.

Step 2:

Locate the link you want to access, and click the icon associated with it. This action will redirect you to the selected Freshdesk location, allowing you to view or edit the document as needed.