

# Working with Links

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# Add a Link

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## Step 1:

Inside a Jira issue, click the "Add" button. A form will appear inline, allowing you to enter:

- **Embedded URL** – The link to your Freshdesk design.
- **Title** – A meaningful name for the design. (optional)

## Step 2:

Click the Add button again to add your Freshdesk link to the Jira issue.

# View a Link

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## **Step 1:**

Inside a Jira issue, locate the link you wish to view and click the view icon associated with that link.

## **Step 2:**

An inline popup will appear displaying your Freshdesk. You can also click to enable full screen viewing.

# Edit a Link

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## Step 1:

Inside a Jira issue, find the link you want to edit and click "Edit" from the link dropdown. A form will appear inline, allowing you to edit the following:

## Step 2:

- **Embedded URL:** The link to your Freshdesk design.
- **Title:** A meaningful name for the design. (optional)

Click the save button again to add your Freshdesk link to the Jira issue.

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# Delete a Link

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## **Step 1:**

Inside a Jira issue, locate the link you wish to remove.

## **Step 2:**

Navigate to the link and click the menu for that link.

## **Step 3:**

Select Delete from the menu options.

## **Step 4:**

You will be prompted to confirm if you want to delete this Freshdesk link.