

# View Link History

---

## Step 1:

Install the Appvibe Freshdesk Integration app from the Jira Marketplace to enable linking between Jira issues and Freshdesk tickets.

## Step 2:

Within a Jira issue, link a Freshdesk ticket by using the integration features provided by the app. This action will be tracked and stored.

## Step 3:

Any modification to the Freshdesk link within the Jira issue is automatically recorded and stored in the history.

## Step 4:

Access the stored history either at the link level or Jira issue level. This history is available for viewing at any time.

---

Revision #1

Created 16 November 2024 01:27:58 by Admin

Updated 16 November 2024 01:27:58 by Admin