

# FAQ

**What is the object and purpose of this app?**

The purpose of the app is to monitor incidents, reports, and resolution statuses to streamline incident response and tracking.

**What types of feedback can the app track?**

The app supports tracking Incidents, including Incident ID, Category, Severity, Resolution Status, Date Reported, and Assigned Team. You can also add custom fields for other related data you wish to track.

**How do I install the app?**

You can install the app from the Atlassian Marketplace. Navigate to the Apps section in Jira, search for "Incident Management," click "Install," and follow the prompts.

**How do I get support for the app?**

Support is available via our support page at <https://appvibe.com/support>.

---

Revision #1

Created 3 January 2025 03:07:51 by Admin

Updated 3 January 2025 03:07:51 by Admin