

# Help

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# FAQ

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## **What if the Mermaid link doesn't load?**

Ensure the link is public and accessible. If Mermaid blocks embedding, try opening it in a new tab.

## **Can I add multiple links to one issue?**

Yes, you can add multiple Mermaid links to each Jira issue.

## **How secure are my Mermaid links?**

All links and related meta data are stored within Atlassian's Forge platform, which integrates into Atlassian's cloud infrastructure. This setup ensures that app data benefits from the same data residency features as Atlassian's core products, allowing administrators to control where the data is hosted.