

FAQ

What if the PagerDuty link doesn't load?

Ensure the link is public and accessible. If PagerDuty blocks embedding, try opening it in a new tab.

Can I add multiple links to one issue?

Yes, you can add multiple PagerDuty links to each Jira issue.

How secure are my PagerDuty links?

All links and related meta data are stored within Atlassian's Forge platform. Our app data is stored using Forge's hosted storage solutions, which are integrated into Atlassian's cloud infrastructure. This setup ensures that app data benefits from the same data residency features as Atlassian's core products, allowing administrators to control where the data is hosted.

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