FAQ

What is the object and purpose of this app?

The purpose of the app is for Subscription Plan Management. It is designed to monitor subscription plans, renewals, and usage metrics for SaaS products, linking accounts to Jira issues.

What types of feedback can the app track?

The app supports tracking Subscription Plan Name, Customer, Renewal Date, Subscription Cost, Usage Limits, and Status. You can also add custom fields for other related information you wish to track.

How do I install the app?

You can install the app from the Atlassian Marketplace. Navigate to the Apps section in Jira. Search for the app name SaaS Subscription Manager. Click "Install" and follow the prompts.

How do I get support for the app?

Support is available via our support page at https://appvibe.com/support

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