

# Working with Links

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# Add a Link

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## Step 1:

Inside a Jira issue, click the "Add" button. A form will appear inline, allowing you to enter the following details:

- **Embedded URL** – The link to your ServiceNow design.
- **Title** – A meaningful name for the design. (optional)

## Step 2:

Click the Add button again to add your ServiceNow link to the Jira issue.

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# View a Link

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## **Step 1:**

Inside a Jira issue, find the link you want to view and click the view icon for that link. An inline popup will appear showing your ServiceNow.

## **Step 2:**

You can also click this for full screen viewing.

# Edit a Link

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## Step 1:

Inside a Jira issue, find the link you want to edit and click "Edit" from the link dropdown. A form will appear inline, allowing you to edit the following:

- Embedded URL – The link to your ServiceNow design.
- Title – A meaningful name for the design. (optional)

## Step 2:

Click the save button again to add your ServiceNow link to the Jira issue.

# Delete a Link

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## **Step 1:**

Inside a Jira issue, navigate to the specific ServiceNow link you wish to remove.

## **Step 2:**

Click the menu for that link and select "Delete." You will be prompted to confirm if you want to delete this ServiceNow link.