

Working with Links

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Add a Link

Step 1:

Inside a Jira issue, click the "Add" button. A form will appear inline, allowing you to enter:

- **Embedded URL** – The link to your Zendesk design.
- **Title** – A meaningful name for the design. (optional)

Step 2:

Click the Add button again to add your Zendesk link to the Jira issue.

View a Link

Step 1:

Inside a Jira issue, find the link you want to view.

Step 2:

Click the view icon for that link. An inline popup will appear showing your Zendesk. You can also click this for full-screen viewing.

Edit a Link

Step 1:

Inside a Jira issue, find the link you want to edit and click the "Edit" from the link dropdown. A form will appear inline, allowing you to edit the following:

- Embedded URL - The link to your Zendesk design.
- Title - A meaningful name for the design. (optional)

Step 2:

Click the save button again to add your Zendesk link to the Jira issue.

Delete a Link

Step 1:

Navigate to the link within the Jira issue.

Step 2:

Click the menu for that link and select Delete.

Step 3:

You will be prompted to confirm if you want to delete this Zendesk link.